KAMIYA BIOMEDICAL COMPANY

SMS MESSAGING POLICY

Version 1.0
Effective Date: November 11, 2026

KAMIYA BIOMEDICAL COMPANY (KBC) respects the privacy of its customers and business contacts. This SMS Messaging Policy explains how we collect, use, and protect telephone numbers in connection with text messaging.

This policy supplements, and does not replace, our general Privacy Policy.

1. COLLECTION OF TELEPHONE NUMBERS

KBC may collect telephone numbers voluntarily provided by customers and other business contacts during ordinary business transactions, product inquiries, technical support requests, or other business communications.

We do not collect telephone numbers for SMS marketing purposes.

2. USE OF SMS MESSAGING

KBC does not send SMS messages for advertising, promotional, or marketing purposes.

We may communicate with customers or other business contacts by SMS only when the customer specifically requests communication by text message.

Such communications are limited to responding to inquiries, providing requested technical support, or discussing relevant business transactions.

KBC does not operate SMS marketing campaigns, promotional messaging programs, or SMS subscription lists.

3. CONSENT TO RECEIVE SMS MESSAGES

Customers and other business contacts may request SMS communication when contacting KBC by telephone, email, text message, or other means.

KBC will not initiate SMS communications unless the recipient has specifically requested communication by text message.

Consent to receive SMS messages is voluntary and is not a condition of purchasing products or receiving services from KBC.

4. MESSAGE FREQUENCY AND CHARGES

SMS messages are sent only as necessary to respond to a specific inquiry or business communication. Message frequency varies depending on the nature of the request.

Message and data rates may apply according to the recipient's mobile telephone service plan.

5. PRIVACY AND SHARING OF INFORMATION

KBC respects the privacy of customers and other business contacts.

Mobile telephone numbers are used only for legitimate business communications and are not sold, rented, or shared with third parties or affiliates for advertising or promotional purposes.

KBC may share telephone numbers with its telecommunications or SMS service providers solely to facilitate authorized business communications.

Mobile telephone numbers and SMS consent or opt-in information will not be shared with third parties or affiliates for marketing or promotional purposes.

6. OPTING OUT OF SMS COMMUNICATIONS

If at any time you wish to stop receiving SMS messages from KBC, you may notify us by texting your request.

You may also contact us directly at (206) 575-8068 or by email (ordering@k-assay.com) to request that we discontinue SMS communications.

Upon receiving an opt-out request, KBC will record your preference in our customer records and discontinue sending SMS messages to your telephone number.

We will honor opt-out requests promptly. You may continue to communicate with us by telephone, email, or other available methods.

7. CUSTOMER ASSISTANCE

For questions regarding SMS messaging, privacy, or requests to discontinue text communications, please contact:

KAMIYA BIOMEDICAL COMPANY
Telephone: (206) 575-8068

8. CHANGES TO THIS POLICY

KBC may periodically update this SMS Messaging Policy. The current version will be available on our website.

Significant changes will be communicated by posting an updated policy on our website.